



## BASIC

We regularly check your system telemetry data for functionality and data exchange from the devices to the BUS MASTER, and report any discrepancies.



## COMFORT

Maintenance service the way you imagine it. While you work undisturbed, our KBR service runs in the background to keep your system running smoothly and automatically eliminates any faults in devices, including Windows services and the database.



## PREMIUM

In our all-round carefree package, we are able to respond to a variety of challenges in real time via remote maintenance. Our KBR team of experts is also ready to help with concrete suggestions and helpful tips through the service hotline.

### Enquire now!

Less effort and greater safety for you.

You can find the GTC Software Maintenance and Hotline Contract online.

[www.kbr.de](http://www.kbr.de)



What our customers say:



**„The perfect toolbox for energy managers.“**

visual energy gives energy managers a toolbox which caters to all of their needs efficiently and effectively.  
Jörg Rauhtäschlein, Senior Facility Manager



**„Find savings potential.“**

With KBR, we transparently provide consumption data to our customers through our own cloud that we operate.  
Olaf Skandera, Certified Energy Manager



**„Intelligent energy data management.“**

High-quality analyses in intelligent energy data management help sustainably reduce our energy requirements in the long run.  
Ralf Sternitzke, Head of Energy Management



On the safe side at all times with your maintenance service



**We take care of your system**

- ✓ Always the latest software version and the latest tools
- ✓ Attractive pricing conditions with prioritized processing
- ✓ Technical supervision of your system by KBR specialists

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KBR. Because energy is precious.





With the visual energy software, you have full control over your operational energy management. Through customised dashboards, real-time analyses and standardized reports, you can see the full potential of your energy data.

## Maintenance REPORT

The KBR maintenance service is like a radar for your entire visual energy data management system made up of hardware and software. **Discrepancies are promptly detected and reported.**

During implementation, a KBR team of experts is available to help with concrete suggestions and helpful tips through the service hotline.

## Maintenance SERVICE


Focus on your tasks that matter, and **we'll take care** of the rest. KBR monitors your system telemetry data. In this context, we do not only check the functionality of the devices used, but also running Windows services.


**We can remedy errors** with remote maintenance.


Making sure your energy data management system runs smoothly all the time, allowing you to concentrate on your energy efficiency measures.


## BASIC

Stay up to date.


 **All function updates included**  
Always the latest system version.

 **Maintenance report**  
We inform you immediately if any fault occurs.

 **Maintenance service up to 50 meter points included**

 **Service hotline package: 3 hours**


**Enquire now:  
Item nr. 100243**


 **Service hotline package**  
Available versions:  
3 hours  
6 hours  
12 hours


## Our recommendation


## COMFORT

Enjoy security and stability thanks to regular maintenance.


 **All function updates included**  
Always the latest system version.


 **Maintenance report**  
We inform you immediately if any fault occurs.

 **Maintenance Service up to 50 meter points included**  
We resolve issues in the background.

 **Service hotline package: 3 hours**  
Our KBR team of experts will help you and resolve your issue.

**Enquire now:  
Item nr. 100244**


 **Maintenance service**  
Available versions:  
from 51 meter points  
from 101 meter points  
from 201 meter points  
from 301 meter points  
from 401 meter points  
from 501 meter points  
from 1,001 meter points


 **Service hotline package**  
Available versions:  
6 hours  
12 hours


## PREMIUM

Sit back and relax with your all-inclusive package.


 **All function updates included**  
Always the latest system version.

 **Maintenance report**  
We inform you immediately if any fault occurs.

 **Maintenance Service up to 50 meter points included**  
We resolve issues in the background.

 **Service hotline package: 35 hours**  
Our KBR team of experts will help you and resolve your issue.

**Enquire now:  
Item nr. 100252**

 **Maintenance service**  
Available versions:  
from 51 meter points  
from 101 meter points  
from 201 meter points  
from 301 meter points  
from 401 meter points  
from 501 meter points  
from 1,001 meter points

KBR ENERGYMANAGEMENT

**360°**

ALWAYS ON THE SAFE SIDE WITH  
THE COMPREHENSIVE  
360° KBR ENERGY MANAGEMENT SYSTEM.